

B. WITHDRAWAL/REFUND POLICY

1. Right of withdrawal/refund

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods. To exercise the right of withdrawal, you must inform us **CD-Agora** (CERCETARE DEZVOLTARE AGORA srl, Unique Fiscal Code: 24747462, Address: Piata Tineretului, 8, 410526 Oradea, Romania, Tel./Fax: +40359101032, E-mail: ijccc@univagora.ro, URL: <http://www.cd-agora.ro>) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

2. Effects of withdrawal/refund

If you withdraw from this contract, we shall reimburse to you all payments received from you.